

Terms of Service

Website policy draft · 23 September 2026

IMPORTANT — FINAL BUSINESS TERMS NEEDED: The client brief confirms that Terms of Service are required, but does not specify payment methods, final shipping rules, returns/refunds, or other store-specific conditions. These items are marked for confirmation.

1. About Bianca's Emporium

Bianca's Emporium is an online shop offering pre-loved clothing and toys at affordable prices.

Business address: 3 Lavender Road, Worcester West, Worcester, Western Cape, 6850.

2. Website Use

By using this website, customers agree to use it lawfully and not to interfere with its operation, security, content, or availability.

Product information, descriptions, photographs, availability, and prices should be checked before an order is submitted.

3. Products & Pre-Loved Condition

Products sold by Bianca's Emporium are second-hand/pre-loved items. Product descriptions and photographs should be used to communicate the condition of each item.

Where an item's condition is specifically disclosed, customers should consider that information before purchasing. Nothing in these terms is intended to remove rights that cannot lawfully be excluded.

4. Orders & Availability

An order is subject to product availability and successful processing of the applicable payment.

If an item becomes unavailable, Bianca's Emporium should communicate this to the customer and handle any applicable refund in accordance with its legal obligations and store policies.

5. Prices & Payment

TO BE CONFIRMED: Insert the payment methods actually offered on the website and any specific payment terms.

Prices should be displayed in South African Rand (ZAR) and should be checked by the customer before completing checkout.

6. Shipping

Shipping is subject to Bianca's Emporium's Shipping Policy. **TO BE CONFIRMED:** Add the final shipping policy link and any important delivery terms.

7. Returns, Refunds & Consumer Rights

Returns and refunds are subject to the store's Returns/Refunds Policy and applicable South African consumer law.

These terms are not intended to exclude or limit any consumer rights that cannot lawfully be excluded or limited.

8. Intellectual Property

Website text, branding, graphics, photographs, logos, and other original content should not be copied, reproduced, or used commercially without permission, except where permitted by law.

9. Limitation of Liability

Bianca's Emporium should not be held responsible for losses that cannot lawfully be excluded. Any limitation or exclusion must remain subject to applicable consumer protection and other mandatory legal rights.

10. Changes to These Terms

Bianca's Emporium may update these terms when its website, products, services, or legal requirements change. The latest version should be made available on the website.

11. Contact

For questions about these terms, contact Bianca's Emporium at 2026.biancas@gmail.com or 061 929 9094.

Business details used in this draft: Bianca's Emporium · 3 Lavender Road, Worcester West, Worcester, Western Cape, 6850 · 061 929 9094 · 2026.biancas@gmail.com

Draft prepared for website implementation. This document is not a substitute for legal advice and should be reviewed and completed by the business before publication.